

Glossary terms

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Glossary, Abbreviation and conventions

BE: Back-end

FE: Front-end

MS: Multi Ship

SS: Single Ship

SO: Sales Order

QA: Quote Address

QAI: Quote Address Item

CM: Credit Memo

HDU: HelpdeskUltimate; usually refer to the extension Frans/HelpDeskUltimate. This extension extends features of Aheadworks/HelpDesk2

Magento constants for invoice shipment order state and statuses

1/ Invoice statuses:

```
/**#@+
 * Invoice states
 */
const STATE_OPEN = 1;

const STATE_PAID = 2;

const STATE_CANCELED = 3;
```

2/ Shipment statuses:

```
CASE
    WHEN shipment_status = 1 THEN 'New'
    WHEN shipment_status = 2 THEN 'Ready To Print'
    WHEN shipment_status = 3 THEN 'Printed'
    WHEN shipment_status = 4 THEN 'Shipped'
    WHEN shipment_status = 5 THEN 'Invoiced'
    WHEN shipment_status = 6 THEN 'Complete'
    WHEN shipment_status = 7 THEN 'Canceled'
    WHEN shipment_status = 8 THEN 'Hoded'
    WHEN shipment_status = 9 THEN 'Checked'
    WHEN shipment_status = 10 THEN 'Ready For Pickup'
    WHEN shipment_status = 11 THEN 'Picked Up'
    ELSE 'N/A'
END AS shipment_status_text
```