

Glossary, Abbreviation and conventions

BE: Back-end

FE: Front-end

MS: Multi Ship

SS: Single Ship

SO: Sales Order

QA: Quote Address

QAI: Quote Address Item

CM: Credit Memo

HDU: HelpdeskUltimate; usually refer to the extension Frans/HelpDeskUltimate. This extension extends features of Aheadworks/HelpDesk2

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