

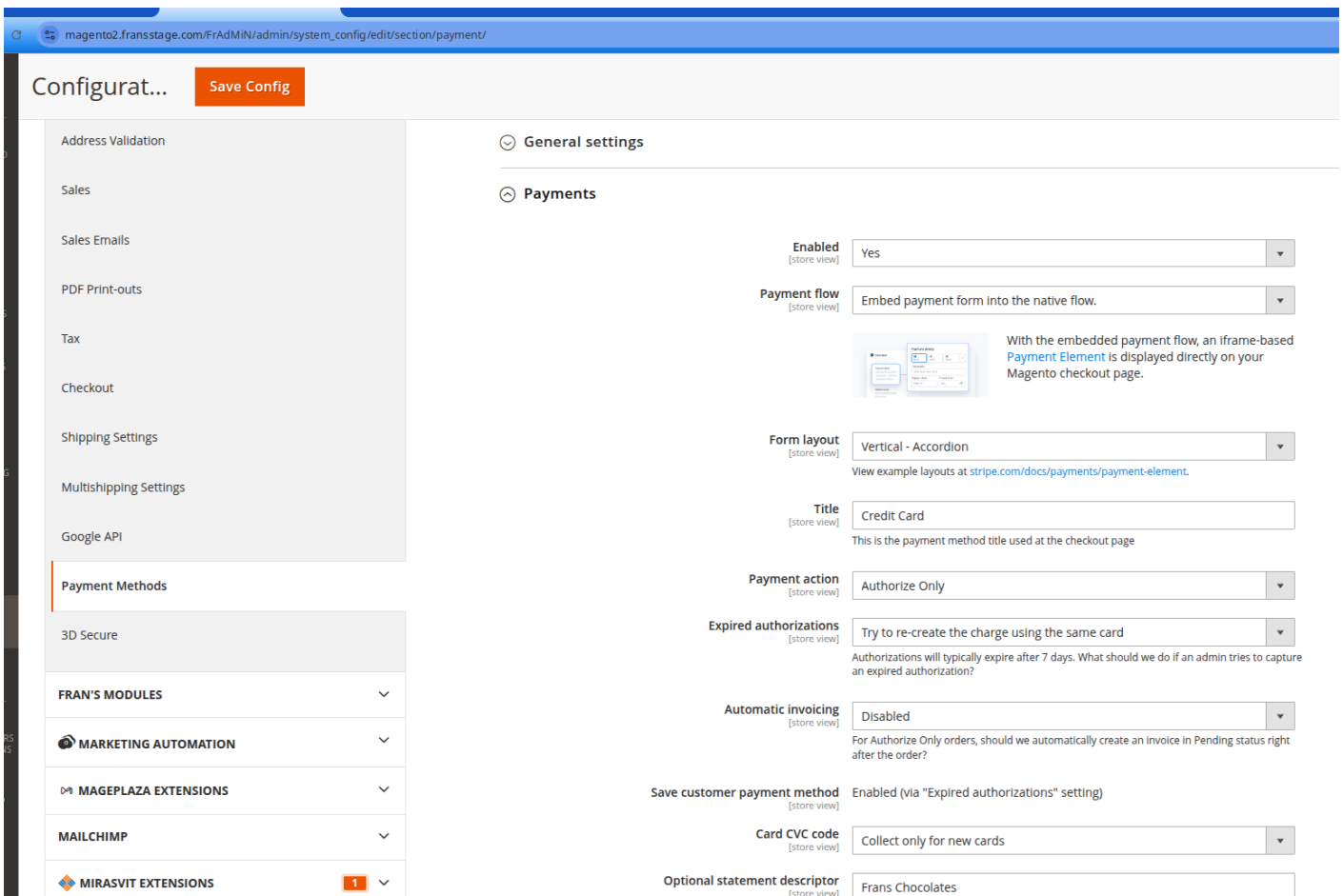
Bug with Stripe configs

`Save customer payment method`

04/04/2025:

There is a bug with Stripe config; specifically `Save Customer Payment Method`

Look at this setting:



The screenshot shows the Magento 2 admin interface for configuring Stripe payment settings. The left sidebar contains a navigation menu with categories like Address Validation, Sales, Sales Emails, PDF Print-outs, Tax, Checkout, Shipping Settings, Multishipping Settings, and Google API. Under 'Payment Methods', there are sections for '3D Secure', 'FRAN'S MODULES', 'MARKETING AUTOMATION', 'MAGEPLAZA EXTENSIONS', 'MAILCHIMP', and 'MIRASVIT EXTENSIONS'. The main content area is titled 'Configurat...' and has a 'Save Config' button. It is divided into two sections: 'General settings' and 'Payments'. The 'Payments' section contains several settings:

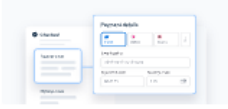
- Enabled** (store view): Yes
- Payment flow** (store view): Embed payment form into the native flow. (Includes a small image of the Stripe payment element and a note: "With the embedded payment flow, an iframe-based Payment Element is displayed directly on your Magento checkout page.")
- Form layout** (store view): Vertical - Accordion (Includes a note: "View example layouts at stripe.com/docs/payments/payment-element.")
- Title** (store view): Credit Card (Includes a note: "This is the payment method title used at the checkout page")
- Payment action** (store view): Authorize Only
- Expired authorizations** (store view): Try to re-create the charge using the same card (Includes a note: "Authorizations will typically expire after 7 days. What should we do if an admin tries to capture an expired authorization?")
- Automatic invoicing** (store view): Disabled (Includes a note: "For Authorize Only orders, should we automatically create an invoice in Pending status right after the order?")
- Save customer payment method** (store view): Enabled (via "Expired authorizations" setting)
- Card CVC code** (store view): Collect only for new cards
- Optional statement descriptor** (store view): Frans Chocolates

It has `Expired Authorizations` = `Try to re-create the charge using the same card` and `Save customer payment method` = `Enabled via "Expired authorizations" setting` Even though it says `Save customer payment method` = Enabled; behind the scenes it's actually disabled. If you log in as a front-end customer, the link `Saved Payment Methods` is not shown.

To fix this bug; we need to make sure `Save customer payment method` flag is Enabled.

1/ First, switch `Expired authorization` to `Warn admin and don't capture` and click Save. This helps enable the drop-down for `Save customer payment method`:

Payments

Enabled [store view]	Yes
Payment flow [store view]	Embed payment form into the native flow.
	With the embedded payment flow, an iframe-based Payment Element is displayed directly on your Magento checkout page.
Form layout [store view]	Vertical - Accordion
	View example layouts at stripe.com/docs/payments/payment-element .
Title [store view]	Credit Card
	This is the payment method title used at the checkout page
Payment action [store view]	Authorize Only
Expired authorizations [store view]	Warn admin and don't capture
	Authorizations will typically expire after 7 days. What should we do if an admin tries to capture an expired authorization?
Automatic invoicing [store view]	Disabled
	For Authorize Only orders, should we automatically create an invoice in Pending status right after the order?
Save customer payment method [store view]	Disabled

2/ Notice that `Save customer payment method` flag is `Disabled`; which caused the bug we saw earlier. Switch it to `Enabled` and click Save.



Stripe

Accept online payments using Stripe, the platform of choice of forward-thinking businesses around the world.

⌵ General settings

⌵ Payments

Enabled
[store view] Yes

Payment flow
[store view] Embed payment form into the native flow.



With the embedded payment flow, an iframe-based [Payment Element](#) is displayed directly on your Magento checkout page.

Form layout
[store view] Vertical - Accordion

View example layouts at stripe.com/docs/payments/payment-element.

Title
[store view] Credit Card

This is the payment method title used at the checkout page

Payment action
[store view] Authorize Only

Expired authorizations
[store view] Warn admin and don't capture

Authorizations will typically expire after 7 days. What should we do if an admin tries to capture an expired authorization?

Automatic invoicing
[store view] Disabled

For Authorize Only orders, should we automatically create an invoice in Pending status right after the order?

Save customer payment method
[store view] Enabled

3/ Now that the flag `Save customer payment method` flag is Enabled; it's ok to switch back `Expired authorizations` to `Try to re-create the charge using the same card`; and click Save. Behind the scenes, the flag `Save customer payment method` flag was switched to Enabled. Verify by going to front-end customer dashboard, the button `Save Payment Methods` is now shown:



Caramels

Truffles

Bars

Fruits & Nuts

Collections

Gift

Your Account

Your Orders

Address Book

Account Information

Newsletter Subscriptions

Saved Payment Methods

Log Out

Your Account

Account Information

Welcome

We are delighted to assist you.

For questions with your account or help with large or custom orders, please call us at 800.422.3726 or email us at orders@frans.com.

Contact Information

Brian Nguyen

[EDIT CHANGE PASSWORD](#)

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